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COLT COAN

SENIOR AGENTIC AI ARCHITECT + BUSINESS TRANSFORMATION LEADER

15+ YRS · ENTERPRISE AI & LOW-CODE TRANSFORMATION

SUMMARY

Senior technology strategist with 15+ years driving enterprise AI and business transformation. I architect agent-centric solutions across the modern Microsoft AI stack, M365 Copilot, Copilot Studio custom engine agents, Copilot Cowork, Autopilot agents like Microsoft Scout, and Azure AI Foundry, turning strategy into autonomous systems that deliver measurable business value.

EXPERIENCE

SENIOR AGENTIC AI ARCHITECT

Mar 2024 – Present

Microsoft

Enterprise architect helping strategic customers move from Copilot experimentation to secure, scalable, and governed agentic AI systems. Designs production-ready solutions that connect business processes, enterprise data, intelligent agents, automation, developer workflows, and human-in-the-loop operating models across Microsoft 365 Copilot, Copilot Cowork, Microsoft Autopilots such as Microsoft Scout, GitHub Copilot, Copilot Studio, WorkIQ, and Azure AI Foundry.

- Translates customer priorities into agentic AI strategies, high-value process opportunities, success criteria, and implementation roadmaps aligned to measurable business outcomes.
- Defines responsible AI patterns for Copilot extensibility, multi-agent orchestration, enterprise knowledge grounding, governed data access, security, scalability, and human oversight.
- Architects multi-agent AI systems using Copilot Studio custom engine agents and Azure AI Foundry for three leading healthcare organizations.
- Integrates Dataverse relational data with AI prompts and unifies external sources via REST APIs for a globally renowned professional services firm.
- Achieved 381% increase in realized value from customer-owned licensing and 228% adoption growth for a major strategic customer.
- Closed FY26 at 130% of total capped weighted attainment quota, exceeding target by 30% and earning the FY26 100% Attainment Award.
- Partners with customer stakeholders, account teams, product engineering, and field leadership through technical briefings, architecture co-development, scenario discovery, and field enablement for 35+ customers.

SENIOR MANAGER, RAPID DEVELOPMENT

Aug 2019 – Mar 2024

Epiq

Served as global digital transformation leader for AI-powered, low-code technology enablement, leading the Power Platform Center of Excellence and a global team of low-code developers and architects.

- Integrated Azure OpenAI and AI Builder into business automation, increasing operational efficiency by over 70%.
- Implemented ALM best practices using Azure DevOps Pipelines, GitHub, and Power Platform Pipelines across 150+ environments.
- Delivered enterprise apps integrating Microsoft 365 with SAP, Workday, ServiceNow, and Dynamics 365.

- Architected automated systems for cybersecurity, compliance, HR onboarding, and digital employee experience, driving $1M+ in cost savings.

SKILLS

Microsoft Cloud: Azure AI Foundry, Azure Functions, Logic Apps, Key Vault, Automation, DevOps

Power Platform: Copilot Studio, Power Automate, Power Apps, AI Builder, Dataverse, Power BI, PowerFx

Integration & APIs: REST: Microsoft Graph, Dataverse Web API, Workday, ServiceNow, JIRA

AI Architecture: Agentic AI, multi-agent orchestration, custom engine agents, Autopilot agents (Microsoft Scout), Azure OpenAI, context-rich agent experiences

DevOps & ALM: GitHub, Azure DevOps, Power Platform Pipelines, ALM Accelerator

Security & Governance: Entra ID, Endpoint Manager, Microsoft Purview, CoE Starter Kit

AWARDS & RECOGNITION

Microsoft - FY26 100% Attainment Award: Awarded for meeting or exceeding 100% of total capped weighted attainment quota for the fiscal year; finished FY26 at 130% of quota

Microsoft Americas - FY25 Living Our Culture Award: Recognition for impact and values

Power Platform Champions: Active member of the Power Platform Champions community

Global Mentorship Institute: Volunteer mentor supporting emerging professionals

SELECTED WORK

Streamline Employee Onboarding: Microsoft-published customer success story on using Power Platform to automate and scale enterprise employee onboarding.

Digestible Dynamics Podcast: Featured guest discussing using Power Platform for onboarding employees and real-world low-code transformation.

The Future of Low-Code: Acuvate feature on trends in low-code/no-code platforms and the technologies shaping enterprise development.